Part No. 14168600, Ed.2 April 3, 2008

Polycom® KWS600v3 Configuration Guide (SIP Protocol)



Copyright © Polycom, Inc. All Rights Reserved

Catalog No. 14168600 Version 2

Proprietary and Confidential

The information contained herein is the sole intellectual property of Polycom, Inc. No distribution, reproduction or unauthorized use of these materials is permitted without the expressed written consent of Polycom, Inc. Information contained herein is subject to change without notice and does not represent commitment of any type on the part of Polycom, Inc. Polycom and Accord are registered trademarks of Polycom, Inc.

Notice

While reasonable effort was made to ensure that the information in this document was complete and accurate at the time of printing, Polycom, Inc., cannot assume responsibility for any errors. Changes and / or corrections to the information contained in this document may be incorporated into future issues.

Contents

Chapter 1	Preface	5
1.1	Before You Begin	5
1.2	Chapter Overview	5
1.3	Related Documentation	5
Chapter 2	SIP Specific Configuration	7
•	SIP Specific Configuration	
. 2.1		7

Chapter 1 Preface

This guide describes the specific configuration of a KIRK Wireless Server 600v3 (KWS600v3) when using SIP Protocol. The guide is intended for qualified technicians who will install, register and configure a KWS600v3 in a SIP environment. To qualify to install the KWS600v3 Solution, you must have successfully completed the KWS600v3 technical training.

The user guide also provides you with information about:

- KIRK Wireless Server 600v3
- Web based Adminstration Page of the KIRK Wireless Server 600v3

1.1 Before You Begin

This guide assumes the following:

- that users have a working knowledge of the call handlers operation
- that the call handler is installed and initialized and is working correctly
- that users have a working knowledge of the KIRK Wireless Server 600v3
- that users have a working knowledge of the web based Administration Page
- that users are familiar with the KIRK Wireless Server 600v3 Installation and Configuration Guide

1.2 Chapter Overview

Where is it?	What is it about?	When to use it?
Chapter 2	SIP Specific Configuration	To learn how to configure a KWS600v3 in a SIP environment.

1.3 Related Documentation

For further information about the system components not covered by this manual, refer to the following documentation:

Subject	Documentation
KIRK Wireless Server 600v3	Installation and Configuration Guide

KWS600v3 Configuration Guide (SIP Protocol)

6 Preface

Chapter 2 SIP Specific Configuration

This section describes how to configure the KIRK Wireless Server 600v3 when using SIP Protocol. It only describes specific configuration procedures in connection with the SIP Protocol.

For detailed information about installing and configuring the KWS600v3 in general, refer to the KIRK Wireless Server 600v3 Installation and Configuration Guide.

For information about accessing the web based Administration Page of the KIRK Wireless Server 600v3, refer to the KIRK Wireless Server 600v3 Installation and Configuration Guide.

This section contains information about:

- "Configuring DECT Master" on page 7
- "Configuring DECT System" on page 8
- "Configuring Call Waiting" on page 8

2.1 Configuring DECT Master

When configuring the KWS600v3 in a SIP environment it is necessary to type a gatekeeper ID.

1 Under the **Configuration** menu, click **DECT**, and then click **Master**.

Figure 1 Adm. Page: Configuration/DECT/Master page - SIP Protocol

Configuration	System Master Features Radio
General	
IP	Mode Active
ETH0	GK 172.18.1.209
ETH1	Alt-GK
LDAP	GK-Id
DECT	Prot SIP 💌
Administration	Name for Authentication
DECT	OK Cancel
Download	
Upload	
Diagnostics	
Reset	

2 In the **GK-Id** field, type a domain name.

An example of a domain name could be: **sip:kirk323.kirktelecom.com.net:5060**. Contact your system administrator for more information.

- 3 Click OK.
- 4 Click **Reset** (under **Administration** menu) to save your configuration.

2.2 Configuring DECT System

When configuring the KWS600v3 in a SIP environment it is necessary to enable the check boxes; **Enbloc Dialing** and **DTMF through RTP channel**.

1 Under the **Configuration** menu, click **DECT**, and then click **System**.

Figure 2 Adm. Page: Configuration/DECT/System page - SIP Protocol

Configuration	System Master Features Radio
General	
IP	Name DECT
ETH0	Pwd ••••••
ETH1	•••••
LDAP	Sys-Mask
DECT	AC
Administration	Subscriptions With User AC Only
DECT	
Download	Tones EUROPE-PBX
Upload	Enbloc Dialing
Diagnostics	Local R-Key/Display Handling 🔽
Reset	DTMF through RTP channel No Transfer on Hangup
	No Transfer on Hangup Image: Coder G729A Frame 60 Exclusive
	OK Cancel

2 Select the **Enbloc Dialing** check box.

The **Enbloc Dialing** check box has to be enabled in a SIP configuration in order for the handset to collect all digits, before passing them on to a call handler for routing.

3 Select the **DTMF** check box.

The **DTMF** check box has to be enabled in a SIP configuration if DTMF tones are needed (optional).

- 4 Click OK.
- 5 Click Reset (under Administration menu) to save your configuration.

2.3 Configuring Call Waiting

To enable the Call Waiting feature in the system, you must do the following:

1 Under the Configuration menu, click DECT, and then click Fea	tures.
--	--------

Figure 3	Adm. Page: Con	figuratio	on/DECT/Fei	itures pa	ge - SIP Protocol	
Configuration	System Master I	Features	Radio			
General	Enable					
IP	CFU Activate	*21*\$#		eactivate	#21#	_
ETH0		15				_
ETH1	CFB Activate	*67*\$#		leactivate	#67#	
LDAP	CFNR Activate	*61*\$#	0	eactivate	#61#	
DECT	Set PIN	*99*\$*\$*\$#				
Administration	Lock Phone	*33*\$#	U	Inlock	#33*\$#	
DECT	Do not Disturb On	*42#	c	off	#42#	
Download	Do not Disturb Int. On	*421#	c	off	#421#	
Upload	Do not Disturb Ext. On	*422#	c	off	#422#	
Diagnostics	Call Waiting On	*43#	c	off	#43#	_
Reset	Clear Local Setting	*00#				
	Pickup Group	*0#		irected	*0*\$#	
	Park	*16\$(1)	u	Inpark	#16\$(1)	
	Park To	*17\$(1)\$#	U	Inpark From	#17\$(1)\$#	
	OK Cancel					
	reset required					

- **2** Select the **Enable** check box to enable the Call Waiting feature.
- 3 Click OK.
- 4 Click reset required.

A window appear.

5 Click OK.

The Call Waiting feature is now enabled in the system. For the feature to be used, it must be activated on each handset by pressing *43# on the handset.

10 SIP Specific Configuration